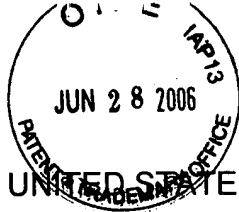


P19004.A30



CB

IFW

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants : Robert R. BUSHEY et al.

Group Art Unit : 2179

Appl. No. : 09/578,904

Examiner : Xiomara L. BAUTISTA

Filed : May 26, 2000

Confirmation No. : 8391

For : METHOD FOR INTEGRATING USER MODELS TO INTERFACE  
DESIGN

**SUPPLEMENTAL COMPLETION OF RECORD**

Commissioner for Patents  
U.S. Patent and Trademark Office  
Customer Service Window, Mail Stop AMENDMENT  
Randolph Building  
401 Dulany Street  
Alexandria, VA 22314

Sir :

Further to the Office communication dated June 19, 2006, in which the Examiner indicated two documents submitted with the Completion of Record filed June 1, 2006 were not received, Applicants again resubmit the following document:

"A spoken language system for automated call routing," 1997 IEEE International Conference on Acoustics, Speech, and Signal Processing by G. RICARDI et al., AT&T Bell Labs.

Applicants respectfully submit that the second "article" that was crossed off the Form PTO-1449 submitted on June 1, 2006, which appears as "FIENER et al., 'Automating the Generation of Coordinated Multimedia Explanations'", is actually part of the following article:

M. MAYBURY, Intelligent Multi-Media Interfaces, AAAI/MIT Press, Cambridge, MA, 1993, Chapter 5: S.K. FIENER et al., "Automating the Generation of Coordinated Multimedia Explanations", which was acknowledged by the Examiner as being considered by initialing of the Form PTO-1449.

Again, Applicants note that both of the above-noted documents were brought to the Examiner's attention and a Form PTO-1449 was also previously provided. Applicants also respectfully submit that copies of these documents were provided with the Information Disclosure Statement filed on March 31, 2004.

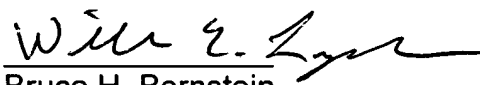
Nevertheless, to complete the record, a copy of the first above-noted document is attached hereto and both of the above-noted documents are again listed on the attached PTO-1449 Form. The Examiner is requested to initial the appropriate spaces on the attached Form and to return a copy of the completed Form to Applicants.

Applicants greatly appreciate the Examiner's cooperation and assistance in this matter.

P19004.A30

Should the Examiner have any questions, the Examiner is invited to  
contact the undersigned at the below-listed telephone number.

Respectfully Submitted,  
Robert R. BUSHEY et al.

  
Bruce H. Bernstein  
Reg. No. 29,027

William E. Lyddane  
Reg. No. 41,568

June 28, 2006  
GREENBLUM & BERNSTEIN, P.L.C.  
1950 Roland Clarke Place  
Reston, VA 20191  
(703) 716-1191

{P19004 00024994.DOC}

FORM PTO-1449	U.S. Department of Commerce Patent and Trademark Office	Atty. Docket No. P19004	Application No. 09/578,904
<b>INFORMATION DISCLOSURE STATEMENT BY APPLICANT</b> (Use several sheets if necessary)		Applicant Robert R. BUSHEY et al.	
		Filing Date May 26, 2000	Group 2179

## U.S. PATENT DOCUMENTS

EXAMINER INITIAL		DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE

## FOREIGN PATENT DOCUMENTS

		DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION YES      NO

## OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

	1	"A spoken language system for automated call routing," 1997 IEEE International Conference on Acoustics, Speech, and Signal Processing by G. RICARDI et al., AT&T Bell Labs.
	2	M. MAYBURY, <u>Intelligent Multi-Media Interfaces</u> , AAAI/MIT Press, Cambridge, MA, 1993, Chapter 5: S.K. FIENER et al., "Automating the Generation of Coordinated Multimedia Explanations".

EXAMINER	DATE CONSIDERED
*EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609; draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.	